



The Student Senate

Texas A&M University

S.B. 64-46

The Student Senate
64th Session
Texas A&M University

Introduced By: Tyler Mandry, Engineering Senator
Tyler Moquin, Student Services Committee

Action Taken Passed
Unanimous
November 16, 2011

Certified By: Tanner Wilson
Tanner Wilson
Speaker of the Senate

Duly Approved: Jeff Ricker 11-23-11
Jeff Ricker
Student Body President

The Student Feedback for Student Services Bill

"A bill requesting that university services that serve students to provide and advertise a direct, easy way for individual students to give feedback on those services."

Whereas(1): The Texas A&M Student Government Association is the official voice of the students at Texas A&M University; and,

Whereas(2): Student services affect every student while they are on campus; and,

Whereas(3): Often students encounter small issues with student services, such as dining, transportation, and facilities, while they are on campus; and,

Whereas(4): On occasions, it can be inefficient or unnecessary to go through the Student Senate to address certain minor issues; and,

Whereas(5): There is no clear point of contact to whom students can communicate about these issues directly.



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Further Certified By: *Tanner Wilson*
Tanner Wilson
Speaker of the Senate

Therefore

Let it be

Enacted(1): That the Texas A&M University Student Government Association, on behalf of the student body, requests that the university student services create an easily accessible online feedback hotline; and,

Let it be

Further

Enacted(2): That this hotline be well-advertised in relevant locations on campus, pertaining to such items including, but not limited to: Transit Services, University Dining, bike racks, Facilities, etc.; and,

Let it be

Further

Enacted(3): That feedback from this hotline be made viewable by the public no later than one week after it is submitted, provided the party giving the feedback does not ask that it be kept private; and,

Let it be

Further

Enacted(4): That a copy of this legislation be presented to the following parties within 14 days of passing:

- President R. Bowen Loftin
- VP of Student Affairs Lt.Gen. Joe Weber
- VP of Administration Dr. Rodney McClendon
- Executive Director of University Dining David Riddle
- Executive Director of Transportation Services Peter Lange
- Executive Director of Facilities Rod Weis
- Executive VP for Student Affairs Dr. David Parrott